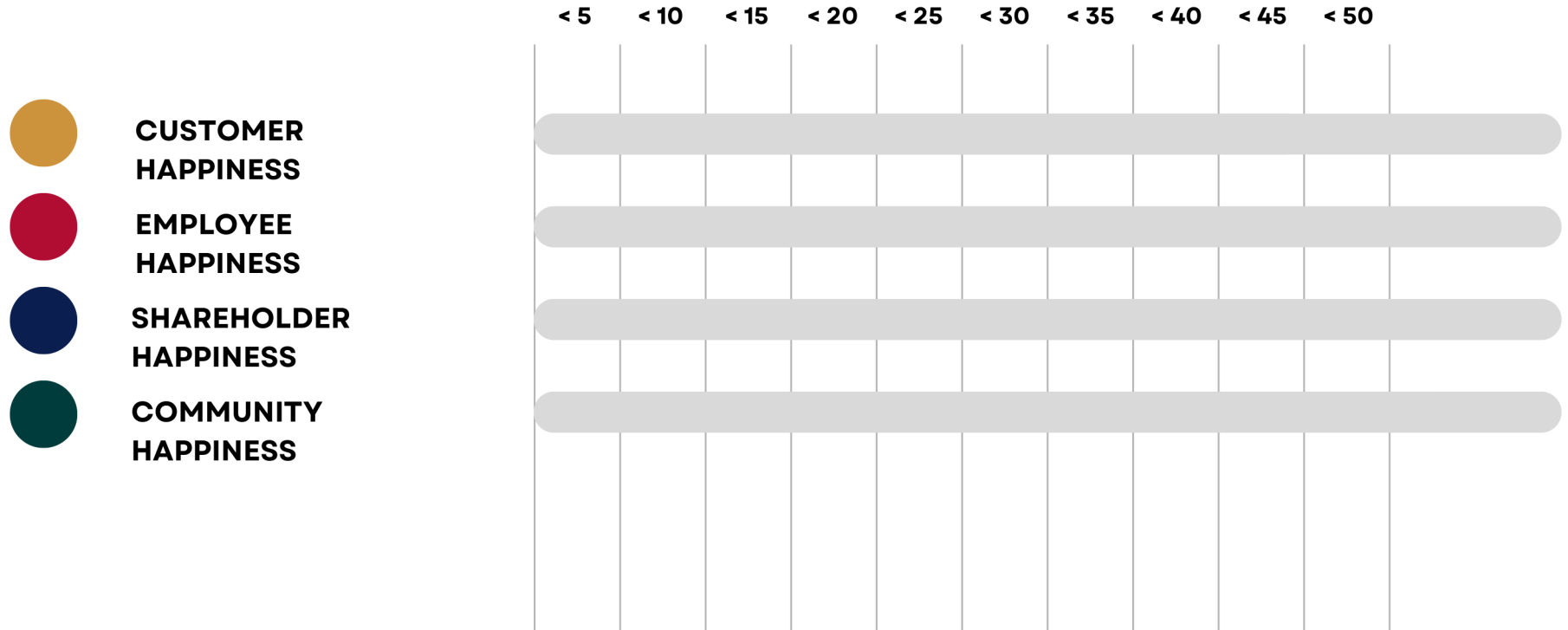


# RATE YOUR PERFORMANCE





# Customer Happiness

 1   2   3   4   5   6   7   8   9   10   



How would you rate your customer experience?


How would you rate the quality of your products and services?


How would you rate your sales processes?


How strategically do you manage your customer experience?


How strategically do you manage your customer experience?

Total: \_\_\_\_\_

# Employee Happiness

1   2   3   4   5   6   7   8   9   10



How would you rate the overall happiness of your employees?


How would you rate the possibilities for training and development in your organisation?


How would you rate the productivity of your employees?


How would you rate the retention rate of your employees?


How strategically do you manage your employee experience?

Total: \_\_\_\_\_



# Financial Happiness

 1   2   3   4   5   6   7   8   9   10   



How well would you rate the profitability of your organisation?


How well would you rate the scalability of your organisation?


How would you rate your revenue growth rate?


How would you rate your internal controls and risk management system?


How well would you rate your position within your market or branch?

Total: \_\_\_\_\_

# Community Happiness

1   2   3   4   5   6   7   8   9   10



How would you rate the reputation of your organisation beyond your direct business partners?


How would you rate the fulfilment of the ESG criteria for your organisation?


How would you rate the level of ethics and integrity among your workforce?


How would you rate the level of positive impact of your organisation?


How well would you rate your strategy adaption to future trends in the economic and social environment?

Total: \_\_\_\_\_